



PRESS RELEASE

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Pasco Tax Collector Mike Fasano Issues Statement Regarding Recurring Outages with State Department of Motor Vehicle Services System

“**The Florida Department of Motor Vehicles** must be oblivious to the hardships their systems are causing hardworking Floridians. It seems that not a day passes without the state system going down, preventing local tax collectors from issuing basic services such as driver license renewals, renewals of auto and boat registrations and many other services that rely on the state’s database to work and communicate with local tax collector offices.

Executive Director Dave Kerner must be aloof or just not care about the tens of thousands of people, each day, who visit their local tax collector offices and are told they must try again another time because the state system is down. Again. Our staff on the front-line must be the bearer of this bad news to our customers while the **Department** appears to make no public comments about what is happening.

The solution is simple: tell the public what is wrong and how it is going to be fixed. End of Story.”

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